

Westlake Residents:

Important information about your trash service.



See inside for details.



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RUMPKE

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www.rumpke.com

RUMPKE

3131 East Royalton Rd.
Broadview Heights, OH 44147

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Important information
about your trash service.
See inside for details.**



Dear Westlake Resident:

Rumpke will be the new residential trash and recycling service provider for the City of Westlake beginning in August 2012. Our service will begin **August 1, 2012**.

This brochure contains important information relating to the transition to Rumpke service. Rest assured, our number one goal is to provide excellent customer service at the high level you have come to expect and deserve.

If you have any questions, please feel free to contact Rumpke at 1-800-828-8171. We look forward to becoming part of your community. We appreciate your help in keeping Westlake clean and green.

Sincerely,

Rumpke Customer Service

Day and Time of Collection

Your collection day will remain the same. However, the time of collection may vary, especially during the first few weeks of Rumpke service. Please place your trash and recycling at the tree lawn by **6 a.m. on your service day, or preferably the night before**. Do not place trash and recycling materials out sooner than 6:00 p.m. the previous evening to your regular day. City Code 951.01 prohibits this.

All containers must be removed from the tree lawn no later than 24-hours after collection. Your trash bags and containers should be stored in such a manner that it cannot be seen from the street.

Trash Bags & Containers

- Residents are responsible for providing their own trash bags and containers.
- The maximum weight per bag or can is 50 lbs.
- All trash must be drained, wrapped and placed in a waterproof container or tied bag.
- Containers should not exceed 32 gallons.
- Containers must be made of metal or plastic with lids and lift handles.
- Paper bags and cardboard boxes are not acceptable as containers and will not be emptied.
- The City or Rumpke are not responsible for damage to containers.
- Window glass, mirrors, etc., must be labeled and placed in a separate container from trash, maximum size 2 feet by 3 feet.

Helpful Hints:

- Place name and/or address on cans, lids and bins.
- Collection on any street will be anytime after 6 a.m.
- Streets do not have a specific time of collection.
- Streets are collected one side at a time.
- Collection times may vary due to volume, construction, time of year, weather, etc.

Holiday Schedule

Rumpke observes the following holidays:

- New Years
- Labor Day
- Memorial Day
- Thanksgiving
- Independence Day
- Christmas

If the actual holiday occurs on or before your pickup day, Rumpke service will be delayed one day during that week. We will resume the normal schedule the following week. If the actual holiday falls on a Saturday or Sunday, Rumpke service will NOT be impacted. It will occur as scheduled without interruption.

Please visit www.rumpke.com for Rumpke's complete holiday schedule.

REGULAR PICK UP DAY: (circle your collection day) Monday, Tuesday, Wednesday, Thursday, Friday

HOLIDAY PICK UP DAY: (circle your collection day) Monday, Tuesday, Wednesday, Thursday, Friday

Westlake Contact Information

Westlake Service Department: (440) 835-6432
7:30 a.m. – 4:00 p.m.

Westlake City Hall: (440) 871-3300
8:00 a.m. – 5:00 p.m.

www.cityofwestlake.org



Guide for the City of Westlake

Waste Removal & Recycling Services

Leaf Collection

Leaf piles are collected by the Westlake Service Department from October to December (weather permitting). Please place leaves on the tree lawn for collection. **DO NOT PLACE LEAVES IN THE STREET. NO BRANCHES OR GRASS CUTTINGS MIXED WITH LEAVES.**

Collections will begin around October 15. There will usually be 5 collections during the season, generally not more than 3 weeks apart.

Tree Branches, Limbs and Shrubs

Branches and shrubs are collected by the Westlake Service Department. Limbs and branches must be cut no longer than 4 feet in length with a maximum spread of 2 feet, be bundles and tied securely with a non-metallic binder. All thorn or pricker branches must be bundled with a maximum size of one (1) foot in diameter. Any branches or limbs containing metal will not be collected. All root balls must be removed from the shrub and all dirt removed from the root ball. Branches, limbs and shrubs exceeding these dimensions will not be collected. Place all bundles parallel to the curb. Cans may be used if marked "brush." Containers or bundles must not weigh more than 60 pounds. Do not use boxes or plastic bags. Do not mix with trash or yard waste. Separate from regular refuse.

Grass Clippings and Other Yard Waste

Grass clippings and other yard waste will continue to be managed according to the current practice.

Bulk Items

Rumpke will collect bulky household items on your regular trash day (like the ones pictured here). Please call Rumpke 24-hours in advance to schedule a bulk item pickup. If you have an item containing freon (e.g. refrigerators), please notify Rumpke, and we will remove the item, and properly discard the freon, on your regular service day.

The following items are examples of bulky items:

- Carpeting—rolled and tied into 4 foot sections, separated from padding
- Pipes, poles, gutters, and downspouts etc.—cut into 4 foot sections
- Tables, basketball poles, swing sets, etc.—dismantled and cut into 4 foot sections
- Refrigerators and freezers—emptied and **DOORS REMOVED (City Code 521.01)**
- Tires and appliances containing Freon will be collected by a separate truck
- Other wooden materials such as wooden boxes, crates, lumber, plywood, etc. must be collapsed, cut, tied and bundled with wire, twine or rope. Bundles must not be more than 1 foot by 4 feet with all nails bent down, flattened or removed. Place all bundles parallel to the curb next to regular trash. Bundles must not weigh more than 60 pounds.



Restrictions

Rumpke will not take the following items: household hazardous waste, medical waste, large amounts of roofing or construction debris, automotive parts, stable matter, dead animals weighing more than 10 lbs., pool chemicals, motor oil, antifreeze, pesticides, herbicides, or any item deemed "hazardous" by Federal or State law.

Recycling:

Exciting Changes to Make Recycling Easier for You!

The City of Westlake will provide each residence with an 18-gallon bin. All recyclables can be mixed together in the single bin. Place your bin at the tree lawn on the same day as your trash collection, and Rumpke will collect the recycling. You no longer need to use the blue bags. Residents may still use blue bags when materials exceed the volume of bins and/or for newspapers.

You Can Recycle:

PAPER



Office paper, junk mail, folders



Magazines & catalogs



Newspaper, including inserts



Paperboard



Cardboard (flattened)



Clean Pizza Boxes

PLASTIC BOTTLES



Bottles & jugs ONLY
1-7

GLASS



Bottles & jars (any color; lids removed)

METALS



Aluminum, steel, tin and aerosol cans

CARTONS



(caps and straws removed)

Not Acceptable for Recycling: Plastic bags, garbage, food, yard waste, electronics, buckets, butter tubs, food trays, syringes, light bulbs, drinking glass, window glass, batteries, ceramics, dishes, pots, pans, cups, utensils, foil juice pouches and any plastics that are not bottles.